

Lean Six Sigma Leadership Corner

focus

Feedback Memo on Secretary Monthly Review



**SECNAV
Donald Winter,**

noted that, "I continue to see good progress in implementing Lean Six Sigma (LSS), but more focus is needed on ensuring that we are working on the right issues, i.e., addressing

the top issues and DON objectives. We need more strategic projects like Comprehensive Casualty Care to ensure our resources are allocated to projects that have the greatest impact. In addition, we need to report on all DON communities.

To view the entire memo please

[Click here](#) or visit:

<https://cnicportal.cnic.navy.mil/C16/Lean%20Six%20Sigma/default.aspx>.

LSS in Action:

Project Eliminates Wait and Headaches!

Featured Project: Visitor Pass Process for TAD Travelers

Have you ever wondered why, as a CAC-holding TAD traveler with a rental car, you had to wait in long lines at the Pass and Tag office to gain base access?

Well, relief is on the way thanks to a DMAIC project that was undertaken by Tammy Olenski and Beth Bailey, both Green belts, and their Champion CAPT Barcus, in the Mid-Atlantic region. Tammy and Beth led a team that analyzed the amount of productive time that is lost by waiting in long lines to obtain base access.

The team started by analyzing the current process in the Mid-Atlantic region including the required information needed such as the forms to be completed in order to gain base access. As a result of their work, a CNIC instruction 5530.3 – Rental Car Access on Navy Installations was signed on 29 February 2008 that requires all regions and installations to develop procedures that will permit CAC-holding, TAD travelers with a rental car to gain access to the base without leaving their car. The LSS Project Brief can be found at: <https://cnicportal.cnic.navy.mil/C16/Lean%20Six%20Sigma/default.aspx>.

CONTACT US:

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Visit Us On The Portal: <https://cnicportal.cnic.navy.mil/C16/Lean%20Six%20Sigma/default.aspx>





HICVS

What in the world?

If you've been around the Navy for some time, you've already been inundated with an assortment of acronyms.

We don't look for potentially damaging articles on a runway, we do a "FOD walk" (Foreign Object Damage). We don't move to another location, we "PCS" (that's a permanent change of station). And of course, how would we get anywhere without a "FYDP" (Future Years Defense Plan)?

Well now there is another mysterious acronym to consider – HICVS – that's High Impact Core Value Stream.

HICVS refers to those essential functions of our complex shore infrastructure management process that *impact* the fleet and our sailors and their families, and employees *the most*. We all are working as part of a very complex and diverse world-wide business enterprise.

Within the many processes that are carried out each day, some are more critical than others to meeting our goals and the expectations of our fleet customers. That's where HICVS come into play.

HICVS are developed at CNIC from a review of our Core Value Streams, that is, all those major functional processes performed throughout CNIC activities.

From this list of HICVS, areas for potential process improvement initiatives, such as Lean Six Sigma, can be identified.

This list is then sent to the Regions who in turn hold HICVS workshops in which potential projects are identified and prioritized. These workshops are held periodically with representatives from CNIC and regional headquarters, and installations.

The workshops are facilitated by highly qualified and experienced facilitators.

Their job is to help the assembled leaders identify

those projects most beneficial to the Navy.

Throughout the workshop, they use a structured and disciplined approach to minimize the time and effort spent on projects in an effort to maximize the benefits to the fleet.

LSS Trivia

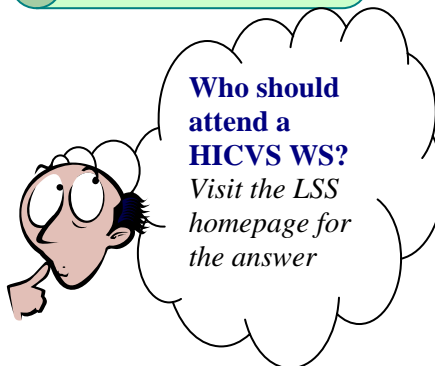
Who developed the concept of statistical control and control charts while working at Bell Telephone Laboratories in the 1920s?

Submit your answer to tammy.freeman.ctr@navy.mil

Winner will be announced in the next newsletter!

Who should attend a HICVS WS?

Visit the LSS homepage for the answer



UPCOMING EVENT: DOD Continuous Process Improvement Symposium – May 13-16, 2008

For registration contact Stephanie McManus, 757-462-8564 ext 382 or Stephanie.McManus@navy.mil

Keep the week of 12-16 May 08 open for a OSD continuous process improvement symposium at the National Conference Center in Lansdowne, VA. Conference features a variety of informative breakout sessions and The Honorable Gordon England as keynote.



MEET THE CNIC BLACKBELTS

STEPHANIE MCMANUS



Stephanie McManus is the CNIC BB assigned to the Mid-Atlantic Region.

Stephanie holds a B.S. in Chemical Engineering from Virginia Tech and an MBA from Old Dominion University. She has taught and mentored math and statistics students for over 25 years and truly enjoys working with green belts on data analysis and statistics. In addition, Stephanie has worked for private industry as an engineer and a technical sales specialist. In the Navy, she has worked to improve processes at the installation, region, SYSCOM, TYCOM, Fleet and HQ levels. She has earned the Navy Meritorious Civilian Service Medal and was honored as the PWC Manager of the Year.

Stephanie is currently serving as the CNIC representative on process improvement groups such as the Education and Training Work Group and welcomes your feedback. She is excited about process improvement and can't wait to work with you on your projects. You may contact Stephanie at 757-462-8564 ext.382, or Stephanie.McManus@navy.mil.

TRAINING CORNER

Training Events– May

VA Beach – Black Belt2 (5-9)
Norfolk – Champion (6-8)
Bahrain – Green Belt (11-15)
Norfolk – Green Belt (19-23)
Pearl Harbor – Green Belt (19-23)
San Diego – Champion (20-22)

Visit the [LSS Homepage](#) for the complete training schedule

